

Service user bulletin



Blackburn with Darwen Drug and Alcohol Prevention and Recovery Services

Bulletin No 1.

Your local drug and alcohol services are changing

Will services continue as normal?

You will still be able to access all the support services you currently use, but they will take place in a different venue. We are working closely with the existing providers to ensure the transition is as smooth as possible, and you're kept up to date with any changes that may affect you. We will contact you to let you know where you can access support after the 1st of April. To support this process, please make sure your current provider has an up to date telephone number and address for you.

What services will be available?

There will be a full range of services available. We will work with you to design your personal treatment journey, which can include a wide variety of interventions, from harm reduction to opiate replacement prescribing, residential and community detoxes, counselling, emotional support and supported access to mutual aid. We are also keen for families to get involved and offer family focused interventions. Support in accessing training, employment and housing will also be available.

Where will I be seen?

The Service will be available at locations right across the borough, such as the existing service buildings, your local GP, pharmacy or community centre. Services from the Jarman centre will run up until 31st March and we will let you know where these services will move to.

What community sites will you be using?

We are keen to continue using existing venues across the borough and are looking to develop these further with our partners in Blackburn and Darwen. Initially, the main services locations will be at Regents House and Evolve in Blackburn. We are finding a suitable venue for Darwen and will let you know as soon as this is available.

Who will I see?

You will see a number of people who have different levels of expertise. Wherever possible, we'll try to ensure your worker remains unchanged for at least the first couple of months while we ensure a smooth transition into the new service. We will also ensure that you meet our Peer Mentors who will support you in identifying other support programmes we offer which would also help you during your recovery journey. Fully-trained **doctors** and **nurses** will be available at the service and in community venues across the borough.

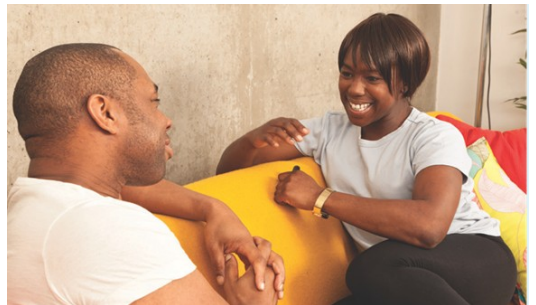
Will I still get my prescription?

Your prescription will be available for collection as normal from wherever you usually collect it. Contact us if you have any questions or concerns.

Will I have to be assessed again?

We will review your recovery plan and work with you to make sure you're getting the very best from your treatment, and that your care is meeting your needs.

Will there be group programmes?



Yes - we have a range of group programmes for people at different stages of their recovery, and treatment as well as our three stage Foundations of Recovery programme. These will take place at Regent House, Evolve and a number of other community settings, some of which are already being used. For more information, get in touch (details below).

Will I be able to undertake a detox?

Yes, if this is your goal. We will support you to plan and prepare for a detox and to build your own programme of support from a range of activities on offer.

How do I access residential services?

By speaking to your Recovery Coordinator.

Contact Details

Dedicated helpline number for BwD service users: **07507 839021**

Dedicated email address: blackburn.implementation@cri.org.uk

Website: www.cri.org.uk/blackburn-darwen

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