

Urgent Ophthalmic Referral Pathway (Ward 6)

Urgent Hot line:
07944189984

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Optician urgent referral sent via Email to Ward 6
ward6aereferrals.elht@nhs.net

GP urgent referral sent via Email to Ward 6
ward6aereferrals.elht@nhs.net

A&E or UCC urgent referral sent via Email to Ward 6
ward6aereferrals.elht@nhs.net

A discussion with Ophthalmic Nurse – is available between the hours of 9am – 6.30pm Monday – Friday

Urgent referral received via email, an automated response will be sent back to GP/ Optometrist / UCC / A&E

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Clinical triage will take place by the Ophthalmic Nurse within a 2hr period (minimum) Mon – Fri 9am to 6.30pm

URGENT

Non URGENT

Patient contacted and offered 2 appointments (If patient is unable to make either appointment they are discharged back to referrer) One DNA will result patient discharged back to referrer

Patient seen in Ophthalmic A&E

Diagnosis & treatment template sent back to referrer via email

If the referral is triaged to be Non urgent, the referral will be returned to the referrer via email including triage feedback. If the referrer considers the need for a routine referral, then this will follow the normal C&B pathway

An out of hours doctor can be contacted via BGH switchboard 01282 425071 after 6.30pm & at weekends