

When you are there...

- > Use a money belt or secure inside pocket. Do not openly display your cash.
- > Don't carry all your cards with you – leave one in a secure location.
- > If your passport or valuables are stolen abroad, report it at once to the local police and obtain a statement as you will need one to claim against your insurance. You will need to cancel any cards or travellers cheques, so take relevant phone numbers.

Consular assistance

British Consular Officers are ready to help you help yourself. Make a note of the telephone number of the nearest British Consulate. Working hours vary: it is better to telephone first. Most British Consulates operate an answerphone service outside office hours, giving working hours and an emergency number for other times. For more detail on what support you can receive, consult www.gov.uk/fco.

Safety

- > As you would be in the UK, be alert and observant, and report any unattended items or suspicious activity by individuals to the local police or appropriate authorities. You can call 112 to contact the emergency services in any EU country.



Foreign &
Commonwealth
Office



Giving us feedback

We welcome your views on the support we provide. They will help us to identify what we do well and what we could do better. Visit www.gov.uk/government/organisations/foreign-commonwealth-office/about/research for our customer satisfaction survey, or ask your local Embassy or Consulate for a copy. Information about our official complaints procedure is also on this website. If you prefer to contact us directly our contact details are:

Consular Directorate


Foreign and Commonwealth Office
King Charles Street
London
SW1A 2AH

Email: feedback.consular.services@fco.gov.uk

Tel: +44 (0)20 7008 1500

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www.gov.uk/fco

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Checklist for travellers



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